



Agency for Online Child Abuse
[Expertisebureau Online
Kindermisbruik] Privacy Statement

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1. Introduction

The Agency for Online Child Abuse [Expertisebureau Online Kindermisbruik] (EOKM) is an independent foundation dedicated to the safety of all children. The EOKM has its roots in the Internet Child Pornography Hotline [Meldpunt Kinderporno op Internet], which was established in 1995. The agency is affiliated to [INHOPE](#) which is the international network of Internet hotlines across the globe. The EOKM is the umbrella organisation of the Internet Child Pornography Hotline [Meldpunt Kinderporno op Internet], Helpwanted.nl and Stop it Now! programmes.

This privacy statement explains how the EOKM processes your data.

2. Processing personal data

Personal data is any data which can be directly or indirectly traced to a natural person, such as a name, address or age. The EOKM processes personal data.

In order to obtain a clearer insight into which personal data is processed in the context of the underlying EOKM programmes we have opted to draw up separate privacy statements for these programmes to make sure you are completely and correctly informed about how data is processed by these elements of our organisation.

You can read about how personal data is processed by the EOKM's underlying programmes here:

- [Internet Child Pornography Hotline Privacy Statement](#)
- [Helpwanted.nl Privacy Statement](#)
- [Stopitnow.nl Privacy Statement](#)

This privacy statement only covers personal data which is processed in the following ways by and at the EOKM.

The EOKM can process the following (in)directly traceable personal data:

- Name (first name and surname).
- Age.
- Address.
- Email address.
- Bank account number.
- The organization you work for.
- Place of residence.
- Data regarding your job application (including the data from your CV).

This data can be obtained as follows:

- By email.
- Via a form on the EOKM website.
- When you make a payment or donation to the EOKM.
- Via a medium which you have used to apply for a job at the EOKM.
- If you register for the EOKM newsletter.
- When you enter into an agreement with the EOKM.

The EOKM does not collect excessive amounts of data, or data which is irrelevant for the purposes for which it has been collected.

3. Purposes

The EOKM processes personal data for the following purposes:

- In order to answer and deal with questions, complaints or other requests and/or comments.
- To process payments and donations to the EOKM.
- To process your job application.
- In order to inform you about news and current affairs relating to the various EOKM programmes.
- To draw up and execute an agreement concluded with you.
- In order to send you a newsletter, offer, user information, service message or other electronic notification.
- For the processing of correspondence in the context of daily operations.

In some cases the EOKM will only process your data if you have given explicit permission to do so. In such instances the EOKM will ask for this before you have any contact with the EOKM. This permission can then be withdrawn at any moment by sending a message to the EOKM via info@eokm.nl.

In some cases the EOKM will also have a legitimate interest in processing your data, unless your interests, basic rights or fundamental freedoms take precedence. Due to the sensitive nature of the data which a (future) EOKM employee comes into contact with, a Certificate of Conduct [Verklaring Omtrent het Gedrag] will, for example, be requested because it is very important for the organisation that the employee deals with the data in question in a confidential manner. The EOKM also has a legitimate interest in processing data within the framework of carrying out its regular business activities. Before processing data on this ground, the EOKM will therefore weigh up the interests of you and the EOKM.

The EOKM may also process personal data due to a contractual obligation with regard to which you are a party. The EOKM may also process personal data on the grounds of a statutory obligation, for example when processing fiscal details.

4. Issuing to third parties

The EOKM will never share your personal data with third parties unless you have given explicit permission to do so, or if the EOKM is obliged by law to do so. In addition, the EOKM will never issue or sell your data to third parties for commercial purposes. In some cases the EOKM may share your data due to a statutory obligation.

5. Security measures

The EOKM will implement suitable technical and organizational measures to protect personal data against inadvertent or unlawful loss, or against any form of unlawful processing.

6. Retention period

Personal data which you have issued by email, or using a form on the website, will be kept for no longer than one year after you have issued this data to the EOKM, unless the EOKM has to keep it for longer due to a statutory obligation, for example in the case of invoices which might contain personal data. The EOKM has a statutory obligation to keep these documents for seven years. When you register for the newsletter we use your data, such as your email address, until you deregister.

We keep data relating to your application procedure for six months. After that this data is deleted.

7. Your rights

You can contact the EOKM if you would like:

- to know whether we process, or have processed, your personal data.

- to know which personal data we possess.
- to know for which purpose we have processed your data.
- to know to whom the EOKM has issued any data.
- to rectify your data.
- to delete your data.
- to forward your data to another party.
- to restrict the use of your data.
- to know what the origin of this data is, if this is known.

You will receive a written response to your request within four weeks after the EOKM has received it. We may ask you for additional information after you have submitted your request in order to confirm your identity. Any exercising of your rights is free of charge, unless the request requires unreasonable effort. In that case the EOKM reserves the right to ask for fair compensation. Certain rights referred to above can only be exercised in certain instances. The EOKM will assess whether you are able exercise a certain right after receiving your request. You can send your request to fg@eokm.nl or by post to:

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Stichting Expertisebureau Online Kindermisbruik
Attn Data Protection Officer
Nieuwezijds Voorburgwal 21-2
1012 RC Amsterdam

8. Objections

You are also entitled to submit a complaint to the regulator. In the majority of cases this will be the Dutch Data Protection Authority [Autoriteit Persoonsgegevens] (AP). This is the body that regulates the processing of your data in the Netherlands. The address is:

Autoriteit Persoonsgegevens
Bezuidenhoutseweg 30
2594 AV The Hague

Postal address:
Postbus 93374
2509 AV The Hague

0900-2001201 (Consultation times 10.00-12.00)
0900-3282535 (Data leaks)
+31 (0)70-8888 500 (Commercial)
+31 (0)70-888 501 (Fax)

www.autoriteitpersoonsgegevens.nl

9. Links to other websites

The EOKM website may contain referrals to third-party websites via links. The EOKM does not bear any responsibility for the processing of personal data on these websites. In order to gain an insight into the processing of data on these websites, we refer you to the appropriate privacy statement on these websites.

10.Changes

The EOKM reserves the right to make changes to this privacy statement. The most recent version of this statement will be made available on the EOKM website.

11.Contact

If you have a question or complaint, you can send it to fg@eokm.nl or to:

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